

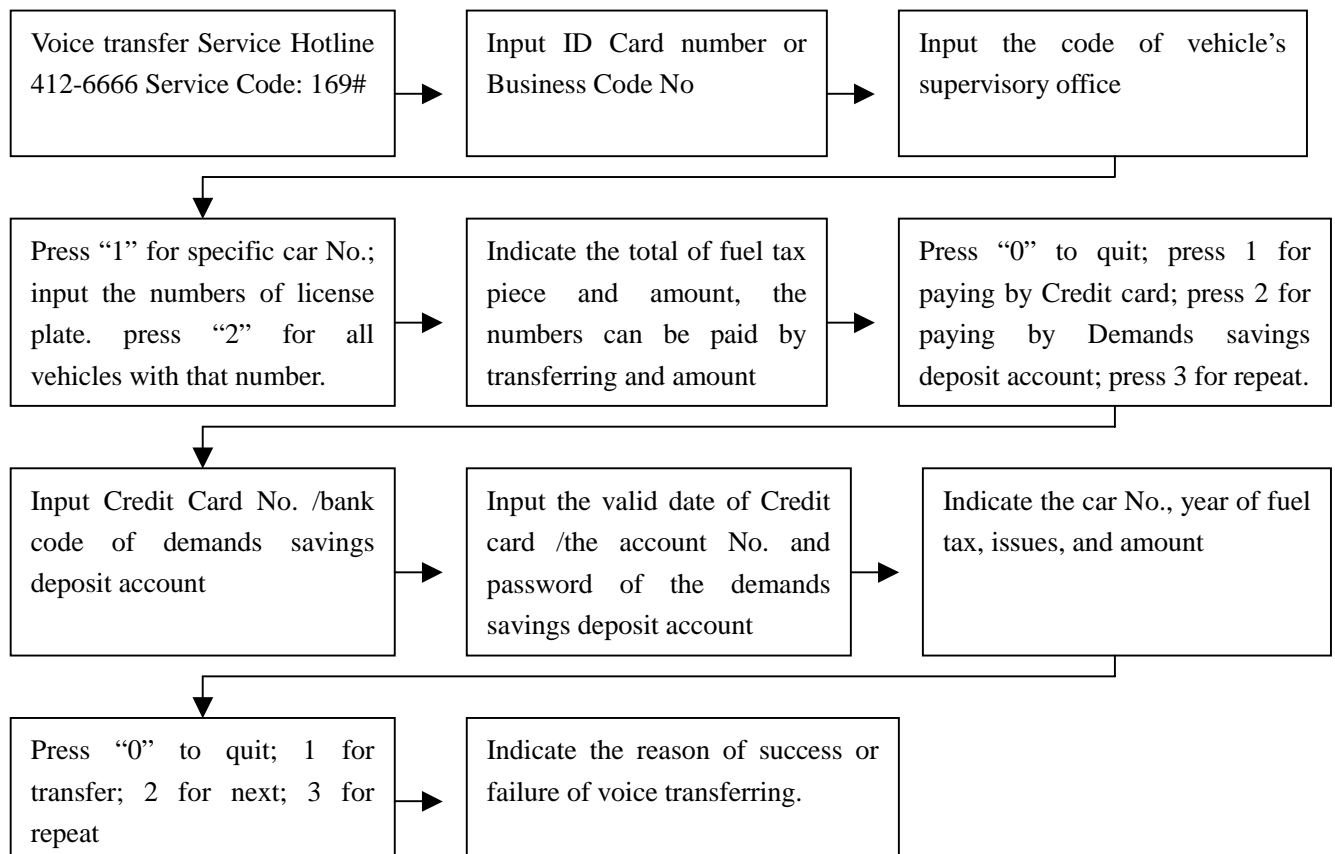
# Motor Vehicles Office of Directorate General of Highways, MOTC

## Operation Manual of Voice Transfer Service for Fuel tax

Co-operating with Chunghwa Telecom Co., Ltd. we developed voice transfer service for fuel tax, providing the car owner more convenient method to make the payment. For letting you get familiar with this system, please read this manual thoroughly.

- I. Service call: 412-6666 <Service Code> 169#  
41-6666 <Service Code> 169# (for those districts with only 6-digit No.)
- II. Applicable user: the car owner holding the Credit Card or demands savings deposit account (bank card).
- III. The system: 24-hour available (As the vocation lasts for more than 3 days, the operation system will be shut down).
- IV. Applicable range: The annual payable fuel tax of all the vehicles at present in rule in the supervisory office (without discarded, taken over, cancelled or withdrawn)
- V. Processing fee: not more than NT\$ 15/vehicle for demands savings deposit account and postal deposit account. (There is extra 1% charge for those using credit cards, i.e., if the fuel tax is NT\$4,800, the processing fee should be NT\$48.)
- VI. For those vehicles having any of the following case couldn't conduct the voice transfer:
  - i) Not full amount of fuel tax (such as short-term gathering), please go to the supervisory office to transact.
  - ii) The latest supervisory unit doesn't belong to the selected supervisory office.
  - iii) Vehicles have already discarded, taken over, cancelled, or withdrawn.

### VII. Flow Chart:



VIII. The banks offer the voice transfer service for the fuel tax:

i) The banks belong to National Credit Card Center of R.O.C. (Total of 31 banks)

1 The International Commercial Bank of China	2 Chinfon Bank	3 Taipei Bank	4 Asia Trust	5 COTA Commercial Bank	6 China United Trust & Investment Corporation	7 Cathay United Bank
8 Bank of Overseas Chinese	9 E.Sun Bank	10 The Farmers Bank of China	11 Union Bank of Taiwan	12 The Shanghai Commercial & Savings Bank, Ltd.	13 Grand Commercial Bank	14 Bank SinoPac
15 Hsinchu International Bank	16 Cosmos Bank, Taiwan	17 The Kaohsiung Third Credit Co-operative	18 Hwatai Bank	19 Jih Sun International Bank	20 Dah An Commercial Bank	21 EnTie Commercial Bank
22 Ta Chong Bank Ltd.	23 Pan Asia Commercial Bank, Ltd.	24 United-Credit Commercial Bank	25 Chiao Tung Bank	26 Sunny Bank	27 Taishin International Bank	28 Macoto Bank
29 Fuhwa Bank	30 The Chinese Bank	31 The Keelung Second Credit Co-operative				

ii) Finance & Banking Co. Ltd.

1 Chang Hwa Bank	2 Bank of Kaohsiung	3 Hua Nan Commercial Bank, Ltd	4 First Bank	5 Taiwan Business Bank	6 The Bank of Taiwan	7 Chung Shing Bank
8 Kaohsiung Business Bank	9 Taiwan Cooperative Bank	10 Land Bank	11 Taichung Commercial Bank	12 Tainan Business Bank		

iii) Chinatrust Commercial Bank (independent contractor)

IX. The organization for voice transfer service via demands savings deposit account or bank card for fuel tax and their codes:

Banking	Chinatrust Commercial Bank	Directorate General of Postal Remittances and Savings Banks	Fubon Bank	Taiwan Bank	The International Commercial Bank of China
Code	822	700	813	004	017
Applicable Range	Demands savings Deposit Account	Deposit Account	Demands savings Deposit Account	Demands savings Deposit Account	Deposit Account

X. Voice code index of ID card number and vehicle's supervisory office:

\* ID card number English letters code form:

English Letter	A	B	C	D	E	F	G	H	I	J	K	L	M
Code	01	02	03	04	05	06	07	08	09	10	11	12	13
English Letter	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
Code	14	15	16	17	18	19	20	21	22	23	24	25	26

\* Code of vehicle's supervisory office:

Supervisory office	Code	Supervisory office	Code	Supervisory office	Code	Supervisory office	Code
Taipei City	1	Taipei County, Keelung, Ilan, Hualien	3	Taichung, Changhua, Natou	5	Kaohsiung, Pingtung, Taitung, Penghu	7
Kaohsiung City, Kinmen County	2	Taoyuan, Hsinchu, Miaoli	4	Yunlin, Chiayi, Tainan	6		

XI. Operation Directions (normal procedure)

Example 1: A holds ID Card number A123456789, he wants to use voice transfer service via "Credit Card" for car No. F1-2345 fuel tax operation procedure, please call 4126666 service code 169# (please follow the voice direction to enter relevant data)

